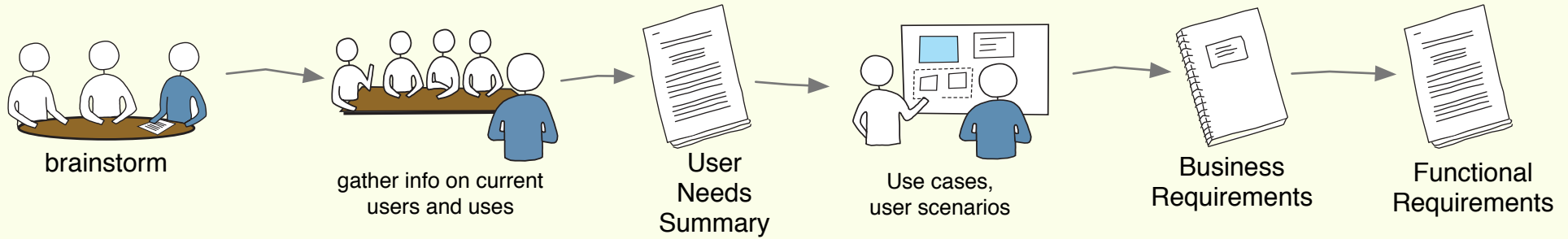
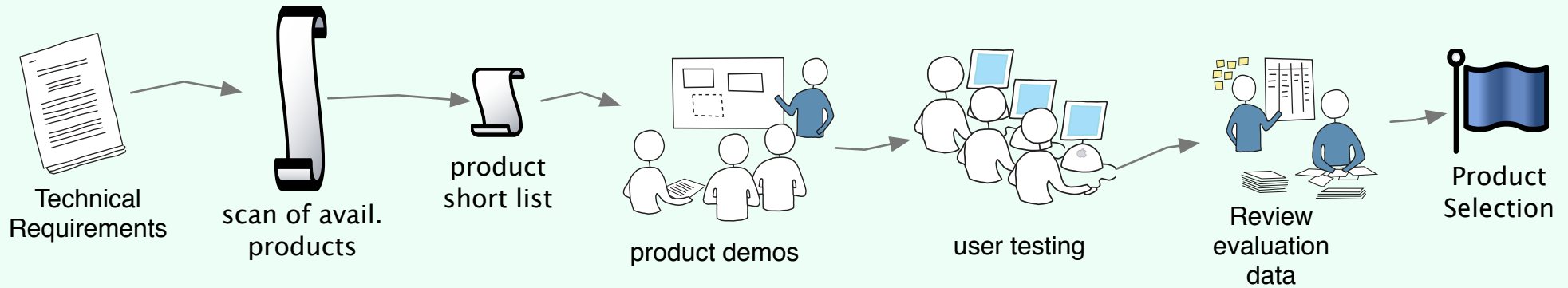


Phase I: Users and uses



Phase II: System selection



Phase III: Implementation

